



WARRANTY CERTIFICATE FOR END-USERS

- *Mounting Systems for Photovoltaic panels. (Valid from October 2011)*

Dear AZUR customer

The AZUR Power Mount system purchased by you was carefully manufactured and the functionality was checked in a final outgoing test. In the unlikely event a mounting system component shows a material or manufacturing defect within the guarantee period, you can, in addition to the legal warranty rights, which you have versus your supplier, claim according to the product guarantee to AZUR Solar GmbH GmbH. This guarantee applies only for mounting system products carrying the name of the supplier "AZUR" in the label.

A) Scope of the product guarantee

If a defect relating to material and/or manufacturing occurs within a period of ten (10) years from the date of purchase you can claim based on the product guarantee to AZUR.

The product guarantee is restricted to the following component parts:

- Mounting Rail
- Roof Hooks
- Hanger Bolts
- Rail Connectors
- Cross Rail connectors
- Nuts, bolts, washers and screws supplied with, and intended for, the installation and fixing of the above mentioned products.

The guarantee will cover these products providing they are installed in line with AZUR mounting instructions, and are used for the purpose intended.

The guarantee period starts from the day you purchased the modules from AZUR directly or from your dealer. The provision of reimbursement within a guarantee claim does not prolong the guarantee period.

B) Exemptions of warranty

This warranty does not include any losses which are caused by inappropriate treatment, operational errors or 3rd party influences similar, but not limited to:

- installation by untrained and unprofessional personnel
- installation deviating from the specifications, operating manuals or labelling
- coupling AZUR Power Mount products with mounting products of different specification
- incorrect installation work or through faulty handling during such work
- operation in unsuitable environmental conditions
- unsuitable maintenance and unsuitable testing,
- breakage caused by outside influences, flying objects or outside forces such as vandalism or theft
- usage on mobile units like ships, boats or other vehicles
- natural forces (like earthquakes, typhoons, twisters, floods, lightning strike, indirect

C) Guarantee claim

AZUR Solar GmbH fulfils the guarantee obligations for the defect at its own choice with a free of charge repair or a replacement of the defective product. Costs for dismantling / re-installation are not covered by Azur.

The guarantee excludes further claims on AZUR in particular for lost profit, compensation or consequential damage or claims for replacement of products not covered under this guarantee.



D) Realisation of claims against the Product Warranty.

In order to claim against this product guarantee or performance warranty you need to provide the receipt, from which the purchase date can be seen, the exact model name and the serial number (label). The claim has to be sent in writing to

AZUR Solar GmbH

In den Bögen 11
D-88299 Leutkirch
Germany

The defect or performance degradation has to be claimed within the respective warranty period. Please enclose a copy of the receipt with the letter.

AZUR Solar GmbH does not accept any returns of products without prior written approval.

E) Warranty issuer

AZUR Solar GmbH

In den Bögen 11
D-88299 Leutkirch
Germany
www.azur-solar.com

F) Choice of Law, place of jurisdiction

1) Choice of Law: This warranty is governed by German law. International private law is excluded. This does not apply to consumers, as far as this guarantee falls below mandatory national consumer protection regulations. In this case the law which is more beneficial for the consumer will apply.

2) Place of jurisdiction: Leutkirch (Germany) shall be the exclusive place of jurisdiction for